

URGENT Medical Device Correction

M5071A (adult) and M5072A (infant/child) pads for use with HS1/OnSite/Home AEDs may experience gel separation and reduction of gel surface area

04-FEB-2022

This document contains important information for the continued safe and proper use of your equipment

Please review the following information with all members of your staff who need to be aware of the contents of this communication. It is important to understand the implications of this communication.

Please retain a copy with the equipment Instruction for Use.

Dear Customer,

A problem has been identified in the Philips M5071A (adult) and M5072A (infant/child) AED pads that could pose a risk for patients or users. This URGENT Correction is intended to inform you about:

1. What the problem is and under what circumstances it can occur

HS1/OnSite/Home AED pads (PN: M5071A, M5072A) have been observed to experience gel separation from the foam/tin backing when peeled from the yellow plastic liner. The gel may fold onto itself resulting in reduced surface area of gel on the pad, or it may separate almost completely leaving only a small amount of gel on the pad. Any pad currently installed in or stored with an HS1/OnSite/Home AED could experience this problem, and it is not possible to know prior to patient use if your pad is affected because the pads are protected by a foil seal. Philips assesses that between 4% to 7% of unexpired pads could experience this problem.

2. Describe the hazard/harm associated with the issue

When a pad with separated, folded gel is placed on the patient's bare skin, the HS1/OnSite/Home AED could deliver less effective therapy to the patient due to the reduced surface contact area with the skin. Separated, folded gel may also have a discolored and/or melted appearance. While the gel may also have a discolored and/or melted appearance, the appearance does not have any impact on the delivery of therapy; however, there may be a delay in therapy if the user hesitates to apply the pad due to its appearance. See example pictures in Figures 1 and 2.

It is also possible that the gel could separate almost completely from the foam/tin backing when peeled, (see Figure 3.) In this case, due to a small amount of gel surface contact area with the skin, the HS1/OnSite/Home may not be able to shock through the pads. A delay in therapy will result while the user installs a replacement pads cartridge (if available) or performs CPR while waiting for Emergency Medical Services Personnel to arrive. For comparison, Figure 4 shows a normal pad.

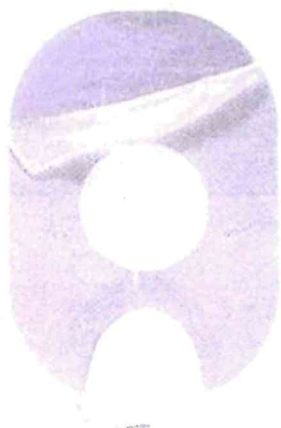


Figure 1: Separated gel that has folded onto itself when peeled.

Action:
Apply pads to the patient.
Do not hesitate.



Figure 2: Separated, folded gel may also have a discolored and/or melted appearance.

Action:
Apply pads to the patient.
Do not hesitate.

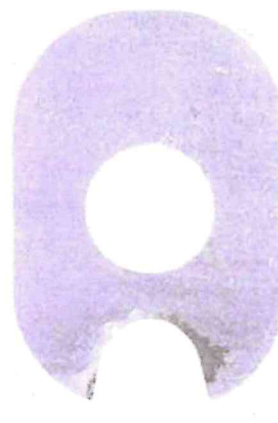


Figure 3: Gel almost completely separated from backing.

Action:
Replace pads cartridge if a spare is available. If no spare is available, perform CPR until help arrives.



Figure 4: Normal pad.

Action:
Apply pads to the patient according to the Instructions for Use/Owner's Manual.

3. Affected products and how to identify them

Affected products include all Adult and Infant/Child Pads Cartridges (PNs: M5071A and M5072A) installed in or stored as spares with the HS1, OnSite, and Home AEDs. This notice takes into consideration only pads that are unexpired.

The M5071A and M5072A part numbers are located on the pads cartridge and the foil packaging. The M5072A identifier can also be found on the box that Infant/Child pads are shipped in. See photos below with the location of the part number circled.



4. Describe the actions that should be taken by the customer / user in order to prevent risks for patients or users

Per the Instructions for Use/Owner’s Manual, if a patient is unconscious and not breathing normally, customers should turn on the HS1/OnSite/Home AED and use it on the patient. In standby mode, customers should keep their HS1/OnSite/Home AED with pads installed according to the Instructions for Use/Owner’s Manual. It is not possible to know if your pads are affected by the problem prior to use because the pads are protected by a foil seal. The foil seal on the pads cartridge should be opened only for patient use in an emergency because the pads will quickly dry out if the foil seal is broken.

As noted in the Instructions for Use/Owner’s Manual, Philips recommends that you store a spare pads cartridge with your HS1/OnSite/Home AED.

During use, if you notice the gel beginning to separate from the foam backing, try to prevent the gel from folding onto itself if possible. Do not hesitate to apply the pads to the patient unless the gel has almost completely separated from the backing as in Figure 3. In case of trouble, install spare pads if available and continue the rescue.

As described in the Instructions for Use, you may hear voice prompts listed in the following table to assist you.

HS1/OnSite/Home tells you:	Possible cause	Recommended action
...to insert a pads cartridge	The pads cartridge has been damaged.	Insert a new pads cartridge.
...to press pads firmly to the skin ...to make sure the pads have been removed from the liner	The pads are not properly applied to the patient.	Make sure the pads are sticking completely to the patient’s skin.

...the pads should not be touching the patient's clothing.	The pads cartridge has been opened and the pads peeled off the liner, but the pads have not been successfully attached to the patient. There may be a problem with the pads cartridge.	Replace the damaged pads cartridge. Pull up the handle on the cartridge cover, and replace pads on patient with new pads to continue with the rescue.
...to insert new pads cartridge		

A short video showing how to replace the pads cartridge can be found at:
www.philips.com/replace-aed-pads

If the problem continues and you do not have a spare pads cartridge, attend to the patient, providing CPR if needed, until Emergency Medical Services Personnel arrive.

This notice needs to be passed on all those who need to be aware within your organization (if appropriate).

5. Describe the actions planned by the Philips Emergency Care and Resuscitation business to correct the problem

Philips is actively working on design changes intended to eliminate the issue in the M5071A and M5072A pads. Philips projects to release updated pads later in 2022, dependent upon design activities and subcomponent availability. Philips plans to notify eligible customers and supply updated pads.

If you need any further information or support concerning this issue, please contact your local Philips representative, or contact Philips at (800) 263-3342.

This notice has been reported to the appropriate Regulatory Agencies. Be sure to report any occurrence of this issue to Philips, your Philips representative, or to the FDA. Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, or by regular mail, or by fax.

Philips regrets any inconvenience caused by this problem.

Sincerely,



Tanya DeSchmidt
Director of Quality
Emergency Care and Resuscitation